



CLINIC REOPENING

We're beyond excited to announce that we're ready to welcome clients once again to our clinic!

In step with the provincial government's plan announced on May 26th, we will be reopening on June 15th 2020 !

WHAT WE'RE DOING TO KEEP YOU SAFE!

Procedures and Protocols

1. **Mandatory COVID-19 Screenings for Clinicians and Clients:**
 - a. All staff and clinicians will be required to self-screen daily prior to entering the clinic
 - b. All parents/caregivers and their child will be required to complete the online Jane screening 3-hours prior to their appointment, and again upon entering the clinic. The appointment will take place **ONLY** if you have answered "No" to all screening questions.
 2. **Cleaning and Sanitizing Protocols:**
 - a. All surfaces will be cleaned with hospital-grade disinfectant products twice daily
 - b. Every therapy room and toys will be cleaned and sanitized after each session.
 3. **Use of PPE (Personal Protection Equipment):**
 - a. All therapists are required to wear a face mask or a face shield. All parents/caregivers must wear a face mask (surgical or cloth) if possible. For younger children and those with special needs, please discuss with your clinician.
 - b. All therapists, parents, caregivers, children are required to wash their hands/use disinfectant when entering the clinic.
 4. **Social Distancing Protocols:**
 - a. One parent/caregiver limit per child. No siblings allowed.
 - b. Please enter the clinic at the exact time of your appointment, or no earlier than five minutes.
 - c. You may be asked to wait outside or in your car if we have more than one family in the reception area.
 - d. Appointment times will be staggered by 30-minutes to minimize traffic in the clinic.
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Procedures and Protocols

5. Reception:

- a. A plexiglas protection barrier has been installed at our front reception area
- b. Payments will only be accepted through Jane online payments or by debit/credit card in person. No cash or cheques will be accepted.

6. Booking:

- a. We want to make sure that you get to keep your same scheduled session with your therapist prior to the COVID-19 closure. In order to help us make that possible, we need your help! Please confirm by calling us at 613-834-2229 or by emailing us at info@abcpediatrictherapies.ca, to let us know your desire to pursue your sessions.

7. Appointments:

- a. Whenever possible, **virtual therapy sessions** will be recommended in lieu of in-person visits. Your clinician will discuss her recommendations with you.

**To Book
Online**

**Thank you for your support
and your trust!**

Anick, Sharon and the ABC Pediatric Team